

# TERMS AND CONDITIONS

## GROUP BOOKINGS AND PRIVATE DINING ROOMS

### MINIMUM SPEND

Reservations in High Tide private dining rooms will incur a minimum spend to be determined with the specifics of the booking in mind. The minimum spend will be discussed via email at the time that the booking is made. Should the number of attendees change without adequate notice, the minimum spend will remain the same.

The minimum spend is to be reached through food and beverage purchases. In the event that the minimum spend is not reached, the remaining amount can be considered a tip, room hire fee or used to purchase unopened wines to take away.

Weekend, public holiday and large booking service charges are not included as part of the minimum spend.

### SET MENUS AND DIETARY REQUIREMENTS

All groups of 8 or more are required to undergo a set menu. Set menus are subject to change. We can accommodate most dietary requirements, however accommodations can only be guaranteed available if the appropriate notice has been provided.

Although we try our best to ensure that dietary restrictions are adhered to, our kitchen prepares a wide variety of food and cross-contamination can occur due to factors beyond our reasonable control. It cannot therefore be guaranteed that any item is completely free of allergens.

### ATTENDANCE

In order for the kitchen to appropriately accommodate, it is required that attendance numbers are finalised 48 hours prior to the booking time. Accommodation to any reduction or addition in numbers outside of this timeframe cannot be guaranteed.

### CANCELLATION POLICY

All booking cancellations require at least 48 hours notice. Failure to attend a booking and cancellations within 48 hours of the booking time will incur a \$40pp fee.

### SERVICE FEES

Bookings of 8 or more will incur a 5% service fee in addition to their total bill.

Weekends incur a 10% surcharge and public holidays a 15% surcharge.



EL MANGLAR